

Online Reference Toolkit®

Printed reference books quickly become outdated. And, they don't help staff manage the many memos and emails related to coding, compliance, medical necessity and other regulatory changes that impact coding and charging accuracy. Fortunately, there's a substantially better way to work; one that empowers you to quickly locate needed information in a wide-range of authoritative resources, and facilitates effective collaboration between clinical and financial staff to support accurate coding and charging.

A comprehensive source of clinical, financial and regulatory coding reference resources, Craneware's Online Reference Toolkit® is a Web-based solution that retrieves information from a myriad of reference materials, sites and tools with a simple click. It goes beyond common reference coding tools, to provide interactive resources for medical necessity, compliance and coding references - both at your fingertips and as an integrated component of Craneware's industry-leading Chargemaster Toolkit® products. Additionally, it provides continuous updates of the most current regulatory and coding changes via the Internet. When made available for use by all facility department managers and directors, the information is readily accessible to everyone. This convenient, timely information improves operational efficiency and accuracy in coding and charging. Accuracy helps optimize reimbursement and reduce the serious compliance risks associated with coding errors.

Through a simple, browser-based interface, Craneware's Online Reference Toolkit provides easy access to all the

specific data sources and information staff needs for successful coding, medical necessity reference, reimbursement information, charge line-item creation and general regulatory information. Online Reference Toolkit is designed to work alongside your encoder of choice. It complements your encoder's basic lookup information by giving you access to source documents from authoritative regulatory and reimbursement resources. You no longer have to depend on others to send you publications. Online Reference Toolkit puts you "in the know" from the moment you begin using it.

Online Reference Toolkit at a Glance

- Access to all appropriate coding and edit information on a code-by-code basis
- Direct links to compliance regulations in specific bulletins and updates
- Local and National Coverage Determination (LCD and NCD) information for medical necessity reference
- CPT®, HCPCS, ICD-9, procedure and diagnosis, and revenue code information
- National Drug Code information
- Pricing data
- Hospital and physician CCI edits



- Direct links to Federal Register and other regulatory information
- Latest code changes and other quick list references

Key Benefits and Features

- Easy-to-use technology for research and querying
- Direct communication links between Craneware's Chargemaster Toolkit and Online Reference Toolkit
- Subscription to Craneware Insights, a regular email communications update with customizable delivery based on individual users' department or interests; Insights contains easy-to-understand summaries with actionable advice based on the latest regulatory information

Clinical Coding Reference: Specific to Your Needs

Online Reference Toolkit makes expensive reference books obsolete. At the click of a mouse, your coding staff, clinical managers, patient registration staff, chargemaster analysts, and financial managers can all access the data they need at any time, from anywhere in the organization. Craneware also

continuously updates the software with the most recent coding changes immediately as they occur – no more waiting for software updates or having to purchase book revisions. Whether you're based at a Critical Access Hospital or work for an acute care facility, there is a specific version of Online Reference Toolkit available to you, with edits and content tailored to your needs.

Effective Collaboration and Reduced Risk

An integral part of the Craneware chargemaster management suite, Online Reference Toolkit contains "LiteView" functionality. LiteView enables reviewers – even those in your hospital who do not use Chargemaster Toolkit – to view only those specific portions of the chargemaster file that are designated for their review, and initiate possible change requests. This facilitates effective collaboration with clinical staff, so that your organization's staff with specific expertise can more readily inform important coding and charging choices. With this browser-based feature, your health information management staff, clinical department heads, and chargemaster coordinators can all communicate with the chargemaster management team. All communications become part of the audit trail, giving you easy access to your chargemaster's change history, and documenting the discussions and decisions behind those changes for reduced compliance risk.

CPT® Assistant

Oftentimes, the decision on which code to choose is a difficult one. Craneware offers direct access to CPT Assistant as an integrated part of Online Reference Toolkit. CPT Assistant provides all prior references and, in conjunction with the CPT manual information, offers the most concrete authoritative guidance on the requirements for coding a specific procedure, thereby ensuring your success in proper coding. CPT Assistant is published by the American Medical Association, the resource of CPT codes and the source authority for coding guidance. It is considered the national benchmark tool used for CPT coding issues and for guidance on compliance, medical records and billing. Direct access to this information notably increases productivity, efficiency and accuracy to significantly aid compliance and risk management.

CPT Assistant also provides practical tips and guidelines, with links to articles written by coding experts and specialists. You can review articles related to items you are researching in Online Reference Toolkit, as well as do an independent search of previous articles published by CPT Assistant. You can easily review case studies on practical coding applications, assess best practices, and evaluate industry coding trends. In addition, CPT Assistant offers opportunities to review Frequently Asked Questions, and features illustrations to better assist you with coding solutions.

Through Online Reference Toolkit, we provide a fully integrated solution with all of the current year's articles, with the previous years' archives and publications also available, giving you complete access to CPT Assistant on a month-by-month basis. Craneware offers CPT Assistant at a significantly lower price than competitors with the added value of Craneware's superior service and support. And, now this valuable information is just one click away in Craneware's Online Reference Toolkit.

Call 1-877-624-2792 or email sales@craneware.com to learn more about how Craneware can help you optimize reimbursement, increase operational efficiency and minimize compliance risk within your organization.

About Craneware

Craneware (AIM:CRW.L) is the leader in automated revenue integrity solutions that improve financial performance for healthcare organizations. Craneware's market-driven SaaS solutions help hospitals and other healthcare providers more effectively price, charge and code for services and supplies associated with patient care. This optimizes reimbursement, increases operational efficiency and minimizes compliance risk. By partnering with Craneware, clients achieve the visibility required to identify, address and prevent revenue leakage. To learn more, visit craneware.com.

CPT® is a registered trademark of the American Medical Association



Craneware's Chargemaster Toolkit® is ranked No. 1 in the Revenue Cycle - Chargemaster Management market category in the "Top 20 Best in KLAS Awards" report, published December 2009. www.KLASresearch.com. Data © 2009 KLAS Enterprises, LLC. All rights reserved..



Healthcare Financial Management Association staff and volunteers determined that Craneware's Chargemaster Toolkit®, Chargemaster Corporate Toolkit®, Bill Analyzer, Online Reference Toolkit®, and Interface Scripting Module have met specific criteria developed under the HFMA Peer Review Process. HFMA does not endorse or guarantee the use of these products.



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