

Chargemaster Toolkit – CAH

Healthcare providers lose millions of dollars every year due to errors on claims data. Hospitals are struggling with billing and collection challenges, and critical access hospitals (CAHs) are no exception.

Independent research confirms that most claims denials and reimbursement delays result from problems with the charge description master (CDM). For hospitals with small staffs and limited resources, a manageable chargemaster is especially important. Even a small number of errors can significantly impact your bottom line and put you at risk of penalties due to non-compliance.

Chargemaster Toolkit – CAH is a comprehensive, affordable solution designed for the unique billing and coding needs of CAHs. Its combined PC- and Web-based components help you manage your revenue cycle for optimized legitimate reimbursement, more accurate cost capture, and regulatory compliance.

Craneware's market-leading Chargemaster Toolkit® was the first software of its kind to market. Chargemaster Toolkit – CAH is a similar solution, and it delivers impressive return on investment. Its intuitive interface and sophisticated underlying technology can help you reinvent a wide range of tasks while bringing ancillary, financial and health

information together for more efficient chargemaster management workflow.

With Chargemaster Toolkit – CAH, you don't have to sacrifice performance for affordability.

A better, more comprehensive way

A comprehensive tool for CDM managers involved in daily updates, review and maintenance, Chargemaster Toolkit – CAH lets you quickly create or modify charge line items with appropriate codes and charge data; correct coding errors; and compare prices through predictive modeling.

Chargemaster Toolkit – CAH automates the process of reviewing every chargemaster line item, flagging potential problems before they occur. Managers see the immediate impact of every change, the potential issues each may create elsewhere, and how to correct such problems. Additionally, with its unique logic for "intent of service" description comparison, Chargemaster Toolkit – CAH lets you ensure appropriate coding, dosages, and methods of administration.



"Craneware's product has helped us with productivity and time savings and is well worth the money, especially for a small hospital!"

Mary Wilson, Patient Financial Services Manager
Henry County Hospital
Napoleon, Ohio

"Contracting out our revenue cycle management [to consultants] captured only a single point in time. The Craneware Chargemaster Toolkit-CAH product, on the other hand, is affordable and maintainable. It updates the CDM every day and costs less than a single engagement with a consultant."

Bob Pascasio, CEO
Bayside Hospital
Anahuac, Texas

In addition to the core chargemaster features, Chargemaster Toolkit – CAH supports Method II billing as well as traditional billing methods, and it supplies CAH-relevant coding modifiers and edits.

More effective workflow and collaboration

Chargemaster Toolkit – CAH provides control over how, when, and how often users make changes and additions to the chargemaster. When it's time to apply large-scale coding changes, for example, Craneware can pre-schedule only the desired changes to take effect.

Designed for collaboration among staff members, the system lets managers communicate effortlessly and with embedded audit trails. The workflow capabilities within Chargemaster Toolkit – CAH serve an educational function, training your staff in revenue cycle improvement as they use the software.

Always-current regulatory, coding and compliance data

Traditional consulting reviews of the CDM are out of date almost as soon as they're complete. Chargemaster Toolkit – CAH continuously delivers updates to the desktop, incorporating the latest regulatory,

coding and compliance edits directly to the CDM. These customizable updates, together with historical audit trails, ensure your ability to maintain ongoing compliance.

Online Reference Toolkit® for coding and regulatory guidance

Chargemaster Toolkit – CAH is packaged with a CAH-specific version of Craneware's Online Reference Toolkit module for easy, Internet-based search of medical necessity (LCD/NCD), CCI edits, Medicare regulatory bulletins, NDC information, narrative and numerous CPT® and ICD 9 code references, and more. Online access minimizes your staff's need to purchase expensive coding books while enhancing data accuracy.

Flexible, built-in reporting tools

Craneware's wizard-driven reporting tool supports flexible reporting on standard data elements and virtually limitless user-defined fields. With Chargemaster Toolkit – CAH, managers are not dependent on consultants or outside experts for custom-designed reports.

Full security and control

Chargemaster Toolkit – CAH also maintains detailed, active audit trails for all changes. In addition, the system accommodates

multiple levels of access for more controlled or more decentralized processes.

Extending your functionality

Truly a suite of revenue cycle solutions, Chargemaster Toolkit – CAH is complemented by a range of modules:

- Online Reference Toolkit® for CAH facilities and Craneware Insights email newsletter for specific, ongoing regulatory and coding update summaries, customizable for your area of interest
- The optional Interface Scripting Module for direct, automatic upload into your billing system without tedious, manual data entry
- The optional Chargemaster Corporate Toolkit® for CAHs that are part of a larger network and must accommodate a corporate standard while maintaining a separate CDM
- Comparative pricing, fee schedules, modifier management, and best practice guidance in chargemaster development and usage

Call 1-877-624-2792 or email sales@craneware.com for more about putting Craneware to work.

CPT® is a registered trademark of the American Medical Association.



Craneware's Chargemaster Toolkit® is ranked No. 1 in the Revenue Cycle - Chargemaster Management market category in the "Top 20 Best in KLAS Awards" report, published December 2007. www.KLASresearch.com. Data © 2007 KLAS Enterprises, LLC. All rights reserved.



Healthcare Financial Management Association staff and volunteers determined that Craneware's Chargemaster Toolkit®, Chargemaster Corporate Toolkit®, Bill Analyzer, Online Reference Toolkit®, and Interface Scripting Module have met specific criteria developed under the HFMA Peer Review Process. HFMA does not endorse or guarantee the use of these products.



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