

Craneware Business Solutions Group

As a Craneware client, you've realized the benefit of automating your revenue cycle with state-of-the-art technology. You've experienced top-notch service, support and training. Now, with the Craneware Business Solutions Group, you can focus beyond routine operations to transform your organization through best-practice processes.

Craneware has worked with more than 850 organizations, including large health systems, hospitals, specialty centers, and physician practices. And with our emphasis on knowledge transfer, your staff will gain the skills and master the techniques to sustain and build upon the revenue cycle enhancements you have achieved.

Whether it's mining your data for trends, prioritizing areas for improvement in charge capture, or uncovering new issues, the Craneware Business Solutions Group can help. With our focused expertise, you can establish more sophisticated business process improvements quickly and successfully.

In addition to charge capture performance improvement, workflow optimization, and chargemaster corporate standardization, we offer other services that complement Craneware technologies. From additional training to process assessment, the Business Solutions Group is ready to show you how to make the most of your investments.

Charge Capture Performance Improvement Services

Do slow, costly chart audits compete with your HIM and clinical staffs' other priorities? Let our Business Solutions Group show you how to use Bill Analyzer software to systematically identify departments with the most pressing needs--and potential impact on your financial outcomes.

Our performance improvement methods ensure that your staff will understand patterns and trends beyond the level of individual claims edits and corrections. With this knowledge, your organization will optimize your charge capture processes and maintain that advantage into the future.

Workflow Optimization Program

How efficiently does your organization approve new codes, edit charge item descriptions, or set new prices? Effective charge description master (CDM) maintenance demands timely communication and accurate data transfer in support of decision-making.



Craneware's Chargemaster Toolkit® is ranked No. 1 in the Revenue Cycle - Chargemaster Management market category in the "Top 20 Best in KLAS Awards" report, published December 2007. www.KLASresearch.com. Data © 2007 KLAS Enterprises, LLC. All rights reserved.



Healthcare Financial Management Association staff and volunteers determined that Craneware's Chargemaster Toolkit®, Chargemaster Corporate Toolkit®, Bill Analyzer, Online Reference Toolkit®, and Interface Scripting Module have met specific criteria developed under the HFMA Peer Review Process. HFMA does not endorse or guarantee the use of these products.

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Applying a tracer methodology, the Business Solutions Group can quickly assess, develop and map an enhanced decision-making process into Craneware's Chagemaster Toolkit® automated workflow module. With workflow optimization, diverse groups of internal experts can coordinate efforts more intelligently.

Chagemaster Corporate Standardization Services

Is it hard to find the talent or time for large-scale initiatives like corporate chagemaster standardization? The experts in our Business Solutions Group have worked with both large and small provider

organizations as a temporary resource to catalyze and guide the process--so you avoid hiring additional staff.

Craneware's project management methods ensure a focused approach tailored to your specific needs--not arbitrary external benchmarks. But not at the expense of timeliness. Our teams can jumpstart your efforts, standardizing one department in about one week. Such a rapid-cycle protocol saves you both time and money.

Call 1-877-624-2792 or email BusinessSolutions@craneware.com for more about putting Craneware to work.



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