

CHARGEMASTER TOOLKIT® DISCOVERY VIEWER

Traditional, centralized chargemaster (CDM) data structures are being replaced by dynamically related tables in many modern patient accounting systems and hospital business models. Instead of storing legacy CDM data in one place, the charge data is dispersed in separate related tables and shared across the organization.

The Problem: Data Visibility

Patient accounting systems are becoming more sophisticated in how they manage and store data, allowing more hospitals to move to an **enterprise data structure**.

While this creates many new efficiencies, it can also create problems for financial data that has traditionally been managed from the chargemaster. Financial teams often are missing a single, comprehensive view of their charge data, making a proper CDM audit more difficult and putting revenue at risk. Chargemaster software vendors do not provide tools that natively manage enterprise data, but instead require providers to export their CDM data back into increasingly large flat files that may contain thousands of redundant, duplicate lines.

The Solution: Chargemaster Toolkit Discovery Viewer

Craneware developed the first automated chargemaster tool, Chargemaster Toolkit, which has ranked #1 in KLAS for the past ten years. Now Chargemaster Toolkit Discovery Viewer addresses the challenges that enterprise CDM data presents to hospitals.

Improve CDM Visibility

Chargemaster Toolkit Discovery Viewer provides a single, clear, concise view of all your CDM data:

- View all procedure, pharmacy, and supplies records with service line details
- View and filter by location/service line.

- View and filter volume/revenue and usage
- View fee schedules for multiple facilities, payors, and service lines
- Eliminate duplicate data permutations, files that are too big to use, and redundant data entry

Efficient CDM Collaboration

Engaging clinical staff in financial performance improvement is critical to success, and Chargemaster Toolkit Discovery Viewer provides a structured communication process with the options of

Legacy CDM Data

Charge Code	Description	CPT	Service Line	Service Line Key	Volume	Fee Schedule
78002312	Chest X-ray 1 View	71010	ER	7800	323	\$65
72002312	Chest X-ray 1 View	71010	OR	7200	23	\$100
71002312	Chest X-ray 1 View	71010	RADL	7100	278	\$100
63002312	Chest X-ray 1 View	71010	OP Clinic	6300	46	\$48
63002312	Chest X-ray 1 View	71010	OP Clinic	6300	46	\$66

Enterprise CDM Data

Charge Code	Description	CPT	Service Line	Service Line Key	Volume	Fee Schedule
23120000	Chest X-ray 1 View	71010	ER	7800	323	\$65
			OR	7200	23	\$100
			RADL	7100	278	\$100
			OP Clinic	6300	46	\$48
						\$66

A growing number of hospitals and patient accounting systems re-use charge items throughout multiple service lines instead of having individual entries for each separate usage. This creates challenges in viewing all the data necessary to completely analyze a CDM across an organization .

“Chargemaster Toolkit Discovery Viewer provides added visibility and capability in regard to our Epic data, and we believe this feature would result in added value for Epic users.”

Kevin Sharp
Executive VP of Revenue Cycle
Sparrow Health

centralized, decentralized or collaborative workflow models. Staff can see flagged exceptions to industry best practices and prevent issues before they occur. The tool helps them efficiently identify gaps in coding, find incorrect modifiers and multipliers, and reduce compliance risk.

A Comprehensive CDM Solution

The Chargemaster Toolkit Discovery Viewer builds on the award-winning functionality that makes Chargemaster Toolkit the CDM management tool of choice in over a quarter of all US hospitals:

- Standardize multiple facilities and chargemasters using a variety of flexible corporate standardization models
- Model the impact of price changes and make comparisons against other facilities
- Automatically update and verify against current regulatory, coding and compliance data
- Report KPIs using built-in reporting tools and data exports
- Robust security, with historical audit trails and multiple-levels of access and control

Online Reference Toolkit - provides mobile-friendly web access to all the specific data sources and information needed for successful coding, medical

necessity reference, reimbursement information, and charge line-item creation. Up-to-date, searchable reference information is paired with an intuitive interface which remembers your search and viewing preferences from session to session, displaying information the way you personally prefer

Supplies Assistant - an optional search module that quickly identifies up-to-date HCPCS codes for supplies to ensure compliant and accurate supply charge data.

Professional Services and Training

In addition to standard implementation services, complimentary user groups, and self-led training Craneware provides, our Professional Services team is available to provide the depth of healthcare consulting experience necessary to ensure success. Professional Services helps you establish best practices and processes in order to efficiently achieve optimal return-on-investment and sustainable benefits from using the software.

- Client Success Manager
- CDM Review & Education
- CDM Process Design
- Chargemaster Corporate Standardization
- Custom Consulting



The value cycle:
quality patient outcomes and optimal financial performance.
Learn more at thevaluecycle.com



Chargemaster Toolkit® is ranked No.1 in the Revenue Cycle – Chargemaster Management market category for the tenth year in a row (2006 – 2015/2016.)
“2015/2016 Best in KLAS Awards: Software & Services” report, published January 2016. Data © 2016 KLAS Enterprises, LLC. All rights reserved. www.KLASresearch.com



*Healthcare Financial Management Association staff and volunteers determined that Craneware’s Chargemaster Toolkit® meets specific criteria developed under the HFMA Peer Review Process. HFMA does not endorse or guarantee the use of this product.

About Craneware

Craneware (AIM: CRW.L) is the leader in automated value cycle solutions that help provider organizations discover, convert and optimize assets to achieve best clinical outcomes and financial performance. Our solutions normalize disparate data sets, bringing in up-to-date regulatory and financial compliance data to deliver value at the points where clinical and operational data transform into financial transactions, creating actionable insights that enable informed tactical and strategic decisions. Learn more at craneware.com.



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